

"FirstNet is going to be the data driver for everything that happens in our industry. At MedStar, we're a very mobile organization and everything we do needs a stable platform to transfer data from one place to the next. We need access to patient information immediately in order to deal with someone's condition, get labs and be able to communicate with physicians. The FirstNet network is going to enhance our ability to transfer data between providers and support our telemedicine efforts by giving us a data platform that has enough bandwidth and stability to be able to do those things reliably.

FirstNet is also critically important in emergency responses. We saw this with Hurricane Harvey when we had to use satellite phones in order to get communication with our crews. We had to use paper forms in order to facilitate business and we couldn't share data. In those situations, whether it's an emergency evacuation, or post-evacuation, or even a repatriation of patients back into an area that was affected, it gets back to the need for data to be able to take care of people, both the people who need our help and our first responders.

In our world of emergency response, interoperability has always been difficult. Even talking to the person next door has been complicated. FirstNet really expands our ability to respond and assure those communications and interoperability from one agency to the next, which keeps our people safe, keeps our people informed, and allows us to get to the public in a timely manner. All those things are possible because of FirstNet."

DOUG HOOTEN

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